

June 30, 2020

BNSF Introduces New Domestic Container Outgate Appointment Tool at its Memphis Intermodal Facility

Starting Tuesday, June 30, 2020, BNSF will begin offering a new Outgate Appointment process and tool to schedule pick-ups from our stacked operations at our Memphis Intermodal Facility. This process will enable domestic intermodal customers and dray carriers to make appointments based on planned outgate times. It will also help reduce driver turn times by matching scheduled pick-ups with real-time capabilities.

To access the Outgate Appointment Tool for Memphis Intermodal Facility Only:

- Log-in to bnsf.com
- Go to Display Intermodal Lot Location (DLL) application
- Enter container(s) in DLL main screen and hit the submit button
- Place a check by container(s) and hit the Outgate Appointment button
- Select the date and hour planned for each outgate container*. Appointments can be made in green or yellow hours, with priority given first to green appointments, then yellow, followed by units with no appointment.
 - Green hour indicates appointment availability
 - Yellow hour indicates limited availability; wait times may be extended
 - Gray hour indicates restricted availability; wait times will be extended
 - Appointments include a three-hour window with a one-hour grace period before and after the appointment hour.
- Cancel appointment anytime up until midnight on your appointment day, however it is recommended to cancel your appointment as soon as possible
- Auto-cancel will occur for no shows and late train


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Display Intermodal Lot Location
Display Data

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Display Intermodal Lot Location Report
Date Executed: Fri Nov 08 12:04:40 CST 2019

[Original Data](#)
[Original Data in Excel](#)
[Printable Format](#)
[New Query](#)

To sort the data, type the column number(s) in the textbox below and click the Go button.

To filter column data so that it does not appear in the table below, check the box below the column(s) to be filtered and click the Go button.

To assign an appointment date/time select the unit checkbox and click the Outgate Appointment button.

Unit	Unit Number	Atch	Atch Number	Dest Hub	Last Ramp Location	Bill Y/N	Lot	Row	Spot	Storage Last Free Day	Missed P/U Fee	Est DRMP Date	Est DRMP Time	Pickup Number	Appt Date	Appt Time	Mate Date	Mate Time	Pre/Trkr CHASSIS	Inventory Status	Lckd LGT	Lckd ETN	ETN Time
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
☒	BNSF 123456			MEMPHIS TN	MEMPHIS TN	Y	4	LA						*****						In Inv on Ground	40		
☒	ABCD 456123			MEMPHIS TN	MEMPHIS TN	Y	4	LA		N/A				*****						In Inv on Ground	20		
☒	BNSF 654321			MEMPHIS TN	MEMPHIS TN	Y	4	LA		N/A				*****						In Inv on Ground	20		


| IMDL Outgate Appointment
Outgate Appointment
BNSF CUSTOMER

Outgate Appointment System

Please refresh frequently to ensure you are viewing the latest status

Unit Id	Destination	Date	Time	
BNSF 123456	MEMPHIS, TN	2020-06-12	1900	UPDATE CANCEL
ABCD 456123	MEMPHIS, TN	2020-06-13	Select Time	SAVE
BNSF 654321	MEMPHIS, TN	Select Date		SAVE

- Green hour indicates appointment availability
- Yellow hour indicates limited availability, wait times may be extended
- Gray hour indicates restricted availability, wait times will be extended

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0100
0200
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1800
1900

While outgate appointments in Memphis are not required, domestic intermodal customers and dray carriers are encouraged to use this new process as it can support a better driver experience. If you have any questions on the registration process, please email the BNSF eBusiness team at ebizhelp@bnsf.com. If you have questions on the tool or appointment process, please call 888-428-2673.

Thank you for your business and for choosing BNSF as your freight transportation provider.

** Occasional exceptions may apply to honoring appointments due to operational circumstances. Storage free time remains the same.*